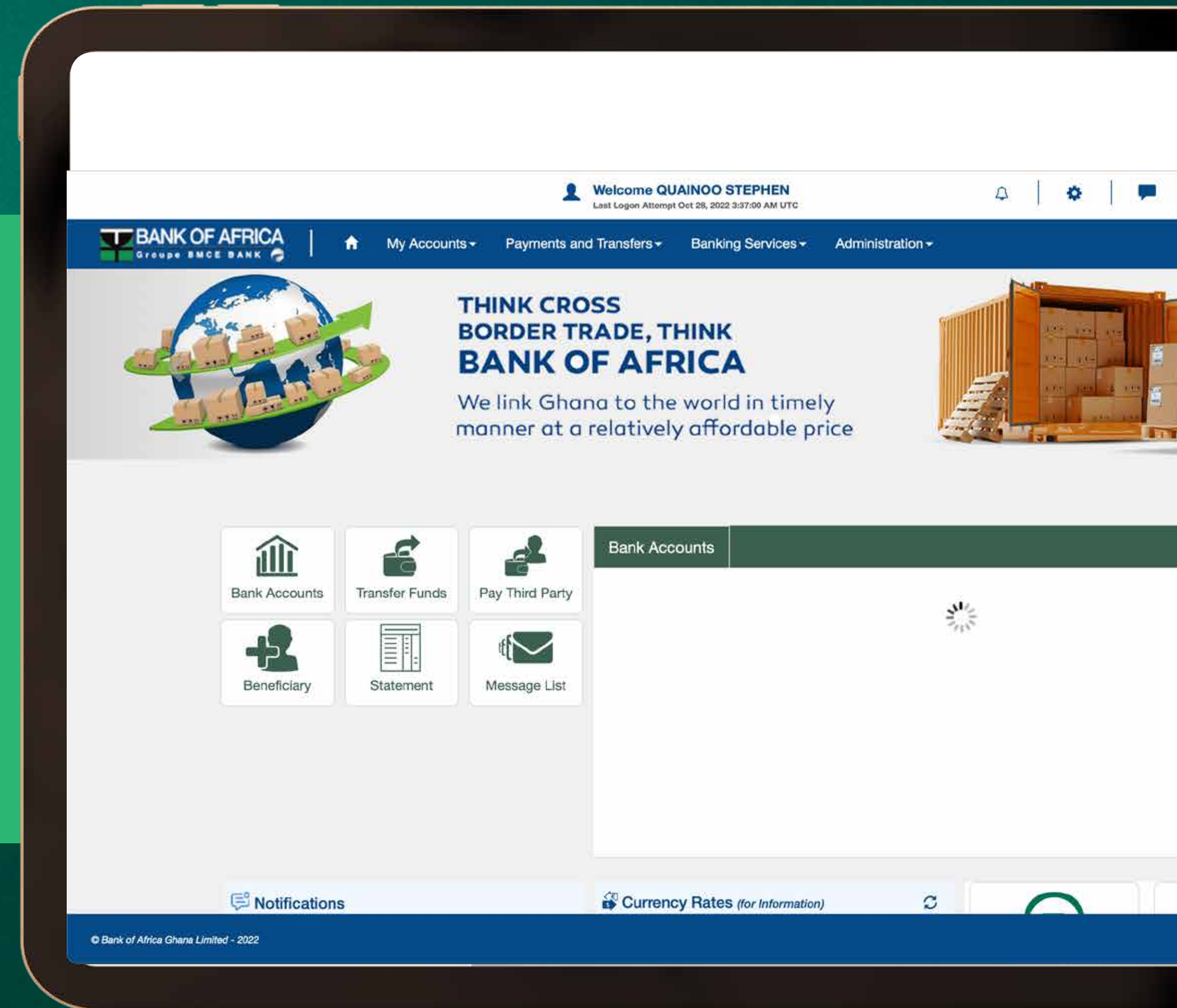
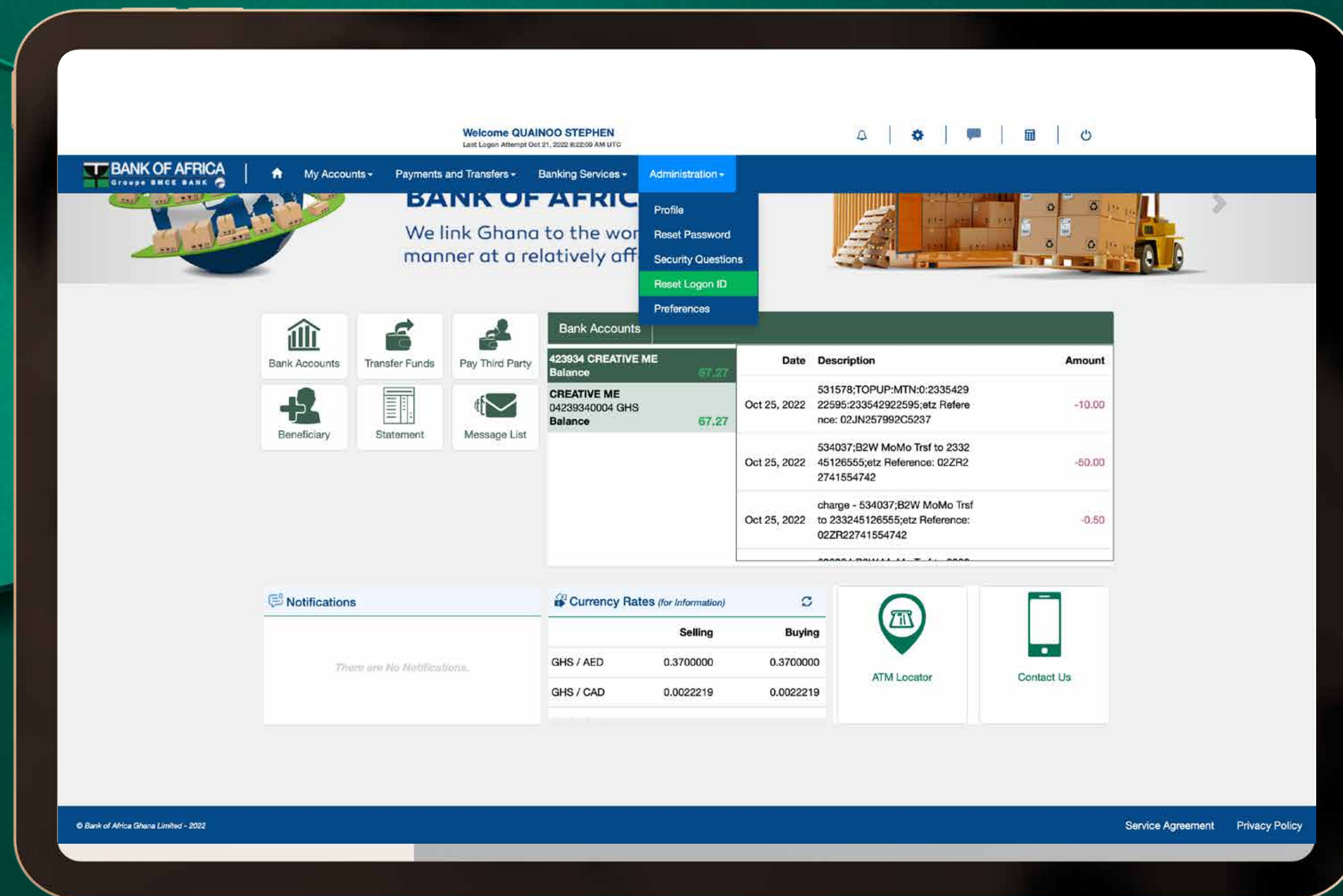


# NEW BOAWEB- CHANGE OF LOGON ID



## Step 1

Go to Admin and select  
Reset Logon ID



## Step 2

Key in your preferred user name at the “**New Logon ID**” space (Refer to Logon ID Policy for guidance), repeat your preferred user name at the “**Confirm Logon ID**” space, key in your password then “**submit**”.

Bank of Africa Ghana mobile app interface showing the "Reset Logon ID" screen. The screen displays the user's name (QUAINOO STEPHEN) and the "Change Logon ID" section. The "New Logon ID" field contains "CreativeMe". The "Confirm Logon ID" field also contains "CreativeMe". The "Password" field is empty. A "Logon ID Policy" box on the right lists requirements: Must be at least 6 characters long, Must be maximum 32 characters long, Alpha numeric characters allowed, and Special characters not allowed. The "Submit" button is visible at the bottom right of the form.

## Step 3

# Logon ID Successfully Reset

